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Information System Investment Questionnaires 1995-1997

1995 Information System Investment Questionnaire (Distributed Friday, February 17, 1995)

Workshop on Information System Investment
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The purpose of this questionnaire is to obtain data about investment in all banking information systems including system related to strategy development, communication network with the outsiders, and office processing. Information system investment is defined as follows:

1. The installation cost of terminal equipment including mainframes, workstations, personal computers, cash dispenser (CD), automatic teller machines (ATMs), and so on
2. Purchase fees and charges for computer software
3. Personnel expenses related to 1 and 2 above.

When unable to answer a question or when the criterion upon which it is based does not apply, please write N/A. If there are relevant points that are not raised in the questionnaire, please inform the coordinating laboratory.

Question 1-1 When did your current information system begin operation?

Answer 1-1 ()

Questions about Development

Question 1-2 What length of time was required from the start of system development to first operation of the system?

Answer 1-2 About () years

Question 2-1 How much manpower (regular officials, keiretsu subsidiary officials, and other officials from outside firms) was needed for development of the existing system?

Answer 2-1 About () persons

Question 2-2 How many regular staff members were engaged in the system development of your bank?

Answer 2-2 About () persons

Question 2-3 How many keiretsu subsidiary officials were engaged in the system development of your bank?

Answer 2-3 About () persons

Question 3-1 What was the approximate cost of development of the existing system? (Personnel expenses and outsourcing costs not considered.)

Answer 3-1 About () hundred million yen

Question 3-2 What is the average age and the average annual income of regular staff members engaged in development of the existing system?

Answer 3-2 () million yen

Question 3-3 What were the approximate outsourcing costs for the keiretsu subsidiary for development of the existing system?

Answer 3-3 About () million yen

Question 3-4 What were the approximate outsourcing costs for other outside firms for development of the existing system?

Answer 3-4 About () million yen

Questions about Operation

Question 4-1 How much manpower (regular officials, keiretsu subsidiary officials, and officials from other outside firms) per month is needed for operation of the existing system?

Answer 4-1 About () persons per month

Question 4-2 How many regular staff members are engaged in system operation at your bank per month?

Answer 4-2 About () persons per month